



Free Resume Candidate Reference 090421-6

Resume Title: GA-ATLANTA - IT/Technical Executive Manager w/Big 4

SUMMARY

Information Technology executive with 17 years experience including business development, project management, staffing estimates, budget forecasting and solution/technical architecture design. Strong technology leader particularly in ERP systems, data warehousing, and Oracle technologies. Team builder with highly effective communication, motivational and management skills and core values of stewardship, integrity, and respect for the individual. Innovator maximizing business value for the least amount of cost.

- Program and Project Management
- Package Implementation and Integration
- Outsourcing/Shared Service Centers
- Application Design and Implementation
- Technical Infrastructure Design and Architecture
- Business Intelligence
- Oracle Technologies

PROFESSIONAL EXPERIENCE

Accenture, Atlanta, GA 2007 - 2009

Fortune 500 global management consulting, technology services and outsourcing company.

Senior Manager

Led tech development and tech architect teams for all SDLC phases of a business transformation initiative. Identified and sold opportunities by cross-selling other services. Developed sales proposals and presentations.

- Created a financial shared services center (FSSC) for a global hotel company that included outsourcing of basic business processes and application administration. Planned and led efforts of 20+ offshore/onshore technical resources for multiple release work-streams, including a hosted

infrastructure and technical architecture design and deployment of Oracle E-Business Suite 11i, and customized solutions for Account-to-Report, Procure-to-Pay, and Credit-Collections-Treasury business tracks. The FSSC will result in a reduction of annual costs for staffing accounting related functions from 1.25% to 0.7% of annual managed hotel revenues.

- Conceived innovations for banking interface punch outs, AMEX credit card database encryption, and limited suspense account solutions. Solutions minimized customization and impact to ERP systems and long-term maintenance, thus saving time and effort.
- Worked on multiple business development efforts including RFP responses and oral presentations of all sizes, including a \$500+ million 10 year public sector outsourcing engagement. Sold an additional \$2 million in technical scope and services during a project engagement.
- Budgeted, organized, and led the Atlanta community meeting for Accenture's Oracle and SAP practices at the Woodruff Arts Center. It was a successful event with a great turnout of over 100 in attendance.
- Achieved significantly above performance rating (top 10% of personnel at the same position) and early promotion.

The Hackett Group (formerly Answerthink), Atlanta, GA 1997 - 2007

A global strategic advisory firm and leader in best practice advisory, benchmarking, and transformation consulting services, including shared services, offshoring and outsourcing advice.

Manager

Led technical implementation teams and co-managed Oracle technology service line with duties including interviewing and hiring employees, staffing engagements, developing sales proposals, and delivering solutions.

- Created an internal Oracle practice data center to host Rapid Implementations and application demonstrations. Managed database administration and custom development staff for five concurrent rapid implementation projects. Centrally located staff resulted in efficiency from shared resources and expertise and overall cost reduction.
- Led a team of technical architects on a large scale ERP implementation that collaborated on the development of enterprise customization, integration, and security strategies and reviewed and approved the technical designs of over 30 remote developers. The team was composed of members from Accenture, PWC, Oracle Consulting Services, and Answerthink resources resulting in the best people designing a solution jointly.
- Retired a very large scale (3+ terabyte) Oracle data warehouse. Migrated the Oracle data into a Teradata data warehouse utilizing Oracle 10g Transparent Gateway technology. Designed data models to support Hyperion Essbase EIS with Oracle and Teradata data warehouses. The new data warehouse resulted in one reporting source for customer churn and average revenue per unit analysis.
- Designed a common toolkit for our Oracle technology service line for interface processing including: concurrent processing chaining; standardized error reporting and file processing; file transfer, encryption and validation; and email/pager notifications.

ADP – Dealer Services, Hoffman Estates, IL 1996 - 1997

A division of Automatic Data Processing, Inc. (NASDAQ:ADP), one of the world's largest providers of business outsourcing solutions.

Systems Engineer

Responsibilities included UNIX subject matter expert, LAN upgrade, WAN rollout, and technical go-to person.

- Implemented a corporate network infrastructure for 20 new acquisitions in 2 years. The WAN core was AT&T ATM network with two border crossings from the US to Canada. Established SMTP/POP3 and DNS servers at each remote office as the first phase of integrating email and network services across the division and new acquisitions. The network eliminated the high costs for dedicated T1 based server connections and was the catalyst for retiring legacy McDonnell Douglas mini-frame systems with UNIX based client-server technology.
- Invented an integration of Netscape Suitespot with Oracle Applications 10.6 SC and Adobe Acrobat Distiller to provide secure web reporting and publishing in late 1996. Not until Oracle Applications 10.7 NCA in 1998 did integration with a web server first appear from Oracle. Furthermore, reporting from Oracle would not incorporate PDF report output until years later in release 11i.

EDS (now an HP company), Troy, MI 1992 - 1996

A leading global technology services provider delivering business solutions to its clients.

Systems Engineer

Responsibilities included UNIX/C programming.

- Developed a real-time scoring web server interface for Indycar Racing. Prototype was successfully tested during final races of 1995, but not made public until 1996 season.

EDUCATION

M.S. Computer Science, Indiana University, Bloomington, IN

B.S. Biochemistry, Indiana University, Bloomington, IN

PROFESSIONAL DEVELOPMENT

Hackett Certified Advisor

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